# Oracle: Managing Your Supplier Profile

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Tech Arch Application Training & Business Process Support



**Tech Arch Application Training** 

## **Document Revision History**

Date	Version	Description
09/24/2015	0.1	Draft
03/17/2016	0.2	1604 Release – captured changes related to this release
03/01/2017	0.3	Updated to reflect changes in required approval.
09/11/2017	1.0	Publish; added CRE Supplier Maintenance mailbox.
06/01/2018	2.0	6c - Bulk support for licenses & service areas.
03/25/2020	3.0	Updated to remove screenshots with sensitive data.

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## Your Supplier Credentials

Once a supplier's registration request is approved and established in CFAS, notification and login credentials for the Oracle application will be sent to them.

The supplier's primary user will be assigned a user administrator profile - **ATT Supplier Profile & User Manager** - to allow for management of their company information.

ain Menu					
n Menu	Worklist				
Personalize				Ft	ull List
ATT Contract Change Request (CCR)	Subject	Sent	Туре	From	Due
y - External User	There are no notifications in this view.				
ATT Supplier Profile & User Manager	TIP <u>Vacation Rules</u> - Redirect or auto-respond to notifications. TIP <u>Worklist Access</u> - Specify which users can view and act upon your notifications.				

To make modifications to your company's profile,

1. Expand ATT Supplier Profile & User Manager.

man and a second second second

 Select Supplier Details; you'll be presented with the AT&T Proprietary disclaimer page. You will be unable to proceed without confirming you've reviewed and accepted the disclaimer. Click Agree once you've confirmed.

It is understood that AT&T employees are not permitted to solicit or accept gifts, entertainment, or remuneration of indirectly, from the Supplier.	any value, direc	tly or:
By accepting Supplier agrees that Supplier's firm must be in compliance with all applicable laws, statutes and regulati state and local requirements. Supplier must be an Equal Opportunity Employer.	ions, including fe	deral,
Supplier has verified the answers to the questions herein and all statements contained are true and correct. Further immediately notify AT&T of any changes in the information provided herein.	more, Supplier a	grees to
0		
I have reviewed and accepted the above disclaimer		2
	Cancel	Agree

3. The **Supplier Administration** tab will appear. It will contain all company details provided at the time of registration.

### Manage Your Company's Profile

The following modifications can be made from the supplier administration section,

- Add/update attachments
- Update Company Information
- Update Diversity Information (Business Classification)
- Add/Update License Information
- <u>View Insurance Information</u>
- <u>Add/Update Service Area(s) supported</u>
- <u>Add/Update Products & Services</u>
- <u>Add/Update Company Sites</u>
- <u>Add/Update Company Contacts</u>
- Add/Update Banking Information

Some modifications will require approval; your changes will remain in pending status until approval is granted.

### Add/Update Attachments

From the Supplier Administration menu select General.

- 1. To <u>add</u> an attachment,
  - In the Attachments section, select Add Attachment...
  - Enter the title, description and select the appropriate category from the dropdown list provided.
  - In the Define Attachment section,
    - Click **Browse** with the **File** radio button highlighted if attaching a document; locate the file to be uploaded.
    - Click within the URL radio button if the information is available on a website; list the URL in the field provided.
    - Click within the Text radio button if you'll be listing information in the field provided.
  - Click **Apply**; the new attachment will be listed on the *General* page.
- 2. To <u>update</u> an attachment,
  - In the Attachments section, click data alongside the attachment to be updated.
  - Modify the title, description and/or category as desired.
  - To attach a revised document, click **Browse** then locate the file to be uploaded.
  - Click Apply; the changes will be applied.

You will not be able to delete an attachment.

#### **Update Company Information**

- 1. Click on **Company Profile** from the *Supplier Administration* menu. The **Organization** section appears.
- 2. Select the **Company Information** tab. From here you'll have an opportunity to update all fields relative to your company's information such as,
  - General company information including primary email address which is used for all communication.
  - Corporate headquarters information
  - Federal Tax ID and Tax Type
  - Annual Gross Revenue for the last 3 years
  - References

#### **Update Diversity Information (Business Classification)**

- 1. Click on **Company Profile** from the *Supplier Administration* menu. The **Organization** section appears.
- 2. Select the **Business Diversity** tab. Scroll down to the **Business Classification** section in the lower half of the screen.

Organization							
						Cancel	<u>S</u> ave
Overview Company Information	Services & Contracts	Legal Organization & Compliance	<b>Business Diversity</b>				
BUSINESS CLASSIFICATION							
* Minority Owned UNKNOWN	<u> </u>	Certificate Number		Certifying Agency	Ехрі	(example: 21-May-2018 )	
						Cancel	Save

- To change the business classification listed
  - Click alongside the Minority Owned field. Search for the desired classification option on the screen that appears. You can also use the '%' wildcard to display all options to choose from.
  - Click within the checkbox alongside the desired value then Select.
  - List the certificate number, certificate expiration date, and certifying agency in the field provided. Click **Save** once done.
- To update the existing classification, modify the desired information shown on your screen and click **Save** once done.

#### Add/Update Company Sites

This section allows you to list your company sites. You'll have the ability to indicate if this is a purchasing site (used in invitations for proposals, Purchase Agreements, or Orders) and/or a payment site.

#### Important!

Non-CRE Locations cannot be added or modified from here. These fields will not contain an update icon. All locations added to this section will be flagged as CRE locations. Additions or modifications to a company site will require approval, though no visual indicator will be shown on your screen.

1. From the *Supplier Administration* menu select **Address Book**; a list of all company locations (CRE and non-CRE) will be listed here.

Create		E-Market and and a		10 of 13 🔽 Nex
ddress Name	Address Details	Country	Update	Remove
		United States	1	1
		United States	1	8
		United States	1	1
		United States	1	1
		United States	1	1
		United States	1	1
		United States	1	1
		United States	1	1
		United States	1	8
		United States		1

- To <u>add</u> a new company site,
  - Click Create; the Create Address window will appear.
  - Populate all address fields provided. Indicate if this is a purchasing and/or payment address by clicking within the checkbox(es) provided.
  - Click Save; the new location will be added to the list.

FYI!
Un-checking <i>Purchasing Address</i> means the site will not be available for RFx invitations.

1			Ethal Auu	630
	Address Line 4		Г	Purchasing Address
	* City/Town/Locality	Schaumburg		Payment Address
	County			RFQ Only Address
	State/Region	1.	L	
	Province			
	* Postal Code	60192		

- To update an existing company site,
  - Select ✓ alongside the desired record; the **Update Address** window appears.
  - Make the desired modification(s) then click **Save**; the modified location will be listed on your screen.
- To <u>remove</u> a company site,
  - $_{\odot}$  Select  $\widehat{\blacksquare}$  alongside the desired record. The warning message shown below will appear.

\Lambda Warning
The address 02 has been inactivated. All of the sites associated with the address have also been inactivated and the address is no longer associated to any contacts or bank accounts.

Would you like to proceed with this action?

<u>N</u>o <u>Y</u>es

• Click Yes; the location will no longer be listed on your screen.

#### **Update Banking Information**

From the *Supplier Administration* menu select **Address Book**; a list of all locations will be displayed. Each CRE site can have one banking profile associated with it.

To add or modify banking information for a location,

- Click *I* alongside the desired location.
- Ensure the **Payment Address** checkbox is populated.



- Scroll down to the **Bank Details** section. Existing banking information <u>will not</u> be displayed; contact the vendor management team if you need to verify existing information.
- $\circ$   $\;$  List all banking details for the location in the fields provided.
- Click **Save**. Be sure to attach supporting documents in the <u>General</u> section as needed.

#### Add/Update Company Contacts

From the *Supplier Administration* menu select **Contact Directory**; a list of all supplier contacts will be displayed.

#### FYI!

New contacts do not require approval.

A contact associated with a <u>new</u> site pending approval will remain in a status of 'Change Pending' until the site is approved.

irst Name	Last Name	Supplier Name 🔺	Phone Number	Email	Status	User Account	Addresses	Update
					Current	~		1
					Current	~		1
					Current	~		1
					Current	~		1
					Current	~		1
					Current	•		1
					Change Pending			2
					Current	~		1
					Current	~		1
					Current	~		1
					Current			1
					Change Pending	~		2
					Current	~		1

Contact Directory : Inactive Contacts

- To <u>add</u> a new contact,
  - Click Create; the Create Contact window will appear.
  - Populate all relative fields provided then click Apply; the new contact will be listed on your screen.
- To **<u>update</u>** an existing contact,
  - Select ✓ alongside the desired record; the Update Contact window appears.
  - Make the desired modification(s) then click **Apply**; the record will be updated.

- To associate a company site(s) with a contact,
  - Click 🗐 alongside the desired contact.
  - The Address Associations for Contact window will appear. Click Add Another Row.
  - Select 🥄 in the Address Name column. The Search window appears.
  - You'll be able to conduct a search by the site name or site details. Enter your search criteria in the field provided then click **Go**. You can also use the '%' wildcard to display all available options to choose from.

😂 Search a	and Select List of Values - I	nternet Explorer prov	ided by AT&T		_ 🗆 ×
Search and	d Select:				
				Cancel	Select
Search					
To find yo	ur item, select a filter item in the	pulldown list and enter a	value in the text field, then sel	ect the "Go" button.	
	Address Name	Go	]		
	Address Details		]		
Results					
Select	Quick Select	Address Name	Address Details	Address Purpose	
About this	No search conducted. Page				
				Cancel	Select
<					> 00% <del>•</del> //

- Click within the checkbox alongside the desired value then click Select.
- To deactivate an existing contact,
  - Select select select select alongside the desired record; the Update Contact window appears.
  - Place your cursor in the **Inactive Date** field and click 'x' to delete any value listed here.



- o Enter the effective date of the deactivation.
- A warning message will appear. Click Confirm.

🏝 Warning	
If you inactivate the contact then all the supplier site contacts linked to this contact will also be inactivated. I activities. Are you sure you want to remove the contact?	In addition, inactivation of this contact may affect other applications that are using the contact for non-purchasing related
Update Contact	
* Indicates required field	Cancel Confirm
Contact Title	Phone Area Code

• The contact will appear in the **Inactive Contacts** section.

#### **License Information**

- 1. From the *Supplier Administration* menu to the left of the screen select **Insurance**, **License and Services**. Several tabs will appear near the top of the page.
- 2. Select the **License** tab. Your company's existing license information will be displayed in the lower section of the page. Additions, modifications, or removals are made from the top half of the page.

Update Insurance, License Insurance License Services	e, and Service Areas						
License							
	License Ty	pe					
		Go Reset					
Submit Cancel Rows to Display 10			1	③ Pr	evious 1	10 🗸	Next 10 📀
License Type	Description(if Other)	License Number	Expiration Date	Selected	Сору	Delete	Select
ASBESTOS CERIFICATION		-		~			
BOILER, HOT WTR HEATING&STEAM FITTING					13		
BUILDING MOVING/DEMOLITION CONTRACTOR					12		
CABINET AND MILL WORK CONTRACTORS					B		
CARPENTRY, CABINET AND MILL WORK CONT					B		
CERAMIC AND MOSAIC TILE CONTRACTOR					B		
CONCRETE CONTRACTOR					B		
CONSTRUCTION ZONE TRAFFIC CONTROL					B		
DRYWALL CONTRACTOR					B		
EARTHWORK AND PAVING CONTRACTOR					B		
Submit Cancel Rows to Display 10				ⓒ Pr	evious 1	10 🖌	Next 10 📀
Licencse							
Rows to Display 10 Refresh							
License Type	Description(if Other)	L	License Number	Expiration	Date		
ASBESTOS CERIFICATION							

To add new license information,

- 1. Click on the License tab.
- 2. Search for the desired license type using the **License Type** field near the top of the page **or** scroll through the pages of license types by clicking on *Next 10*.

Update	- Insurance, License, and Service A	lreas					
Insurance License Services							
License							
Submit Cancel Rows to Display 10	License Ty	pe Electrical% X 1 Go Reset	<b>←</b>	③ Pre	vious 1-	10 🔽 1	Next 10 @
License Type	Description(if Other)	License Number	Expiration Date	Selected	Сору	Delete	Select
ASBESTOS CERIFICATION					13		
BOILER, HOT WTR HEATING&STEAM FITTING					B		
BUILDING MOVING/DEMOLITION CONTRACTOR					R.		
CABINET AND MILL WORK CONTRACTORS					R		
CARPENTRY, CABINET AND MILL WORK CONT					12		

3. Once the desired license type is located, list the license expiration date, number, and description as applicable in the fields provided. Click within the **Select** checkbox alongside it.

Update	Insurance, License, ar	Id Service Areas						
Insurance License Services								
License								
		License Type Electrical%						
			Devet.					
		GO	Reset					
Submit Cancel Rows to Display								
License Type	Description(if Other)	License Number	Expiration Dat	0	Selected	Сору	Delete	Select
		Cicense number	Cxpiration Dat					
ELECTRICAL CONTRACTOR								
ELECTRICAL SIGN CONTRACTOR	ļ					B		
Licencse								
Licencse								
Rows to Display 10 V Refresh								
	Description(if Other)	Lic	ense Number		Expiration Da	te		
License Type	Description(ii other)							

4. Repeat the steps above for each new license type to be added.

EARTHWORK AND PAVING CONTRACTOR		13	
ELECTRICAL CONTRACTOR		13	•
ELECTRICAL SIGN CONTRACTOR		12	
ELEVATOR CONTRACTOR		B	
FENCING CONTRACTOR		- G	1
FIRE PROTECTION CONTRACTOR		B	
FLOORING AND FLOOR COVERING CONTRACTORS		13	
GENERAL BUILDING CONTRACTOR		12	1
GENERAL ENGINEERING CONTRACTOR		B	

 Click Submit once done. The Selected column for the new additions will be checked; they will also be sent for approval. Once approved, the License type(s) will appear in the lower half of the License tab.

To **<u>update</u>** existing license details,

- 1. Navigate to the desired license type and update the listed details.
- 2. Click within the Select checkbox alongside it.
- 3. Repeat steps 1 and 2 for each license type to be updated.
- 4. Once all updates have been made for all desired license types, click **Submit**. The changes will be submitted for approval.

To delete existing license types from a profile,

1. Click within the **Delete** checkbox alongside each license type to be removed.

License Type	Description(if Other)	License Number	Expiration Date	Selected 🗸	Сору	Delete	Select
ELECTRICAL CONTRACTOR							
GENERAL BUILDING CONTRACTOR						•	
FENCING CONTRACTOR				2	13	•	
BUILDING MOVING/DEMOLITION CONTRACTOR					3		
CABINET AND MILL WORK CONTRACTORS					R		

2. Click **Submit**. The changes will be submitted for approval. Once approved, the license type(s) will be removed from the lower half of the screen.

To **<u>copy</u>** an existing license type (this function would be used if you have more than one policy for a specific license type),

- 1. Click 🗟 in the *Copy* column.
- 2. A duplicate entry for the license type will appear on your screen.
- 3. Enter the license expiration date, description & limit for the new entry. The values must be unique, or an error message will be received.

#### FYI...

Oracle looks at the combination of the license type, expiration date and license number to determine uniqueness.

4. Click within the **Select** column alongside the entry > select **Submit**. The new entry will be submitted for approval. Once approved, the license type(s) will be displayed in the lower half of the screen.

#### **Insurance Information**

- 1. From the *Supplier Administration* menu to the left of the screen select **Insurance**, **License and Services**. Several tabs will appear near the top of the page.
- 2. Select the **Insurance** tab. Your existing insurance information will be displayed. You will be unable to make modification to the information on this tab; updates will be managed by the supplier administration team. Submit any changes to the <u>CRE Supplier Maintenance</u> mailbox. Supporting documentation should be added as attachments in the <u>General</u> section.

Insurance License Services				
Insurance				
Insurance				
Rows to Display 10 🔽 Refresh			③ Previous 1-	10 🗸 <u>Next 10</u> 🤅
Insurance Type	Rating	Insurance Expiration Date	Limit (USD)	Waiver
30 DAYS NOC		04-Apr-2019		N
AIEP- ADDITIONAL INSURED ENDORSEMENT PAGE		04-Apr-2019		N
AUTOMOBILE LIABILITY		04-Apr-2019		N
COMM GEN LIA-COMLETED/OPERATIONS AGGREGA		04-Apr-2019		N
COMM GEN LIA-PERSONAL&ADVERTISING INJURY		04-Apr-2019		N
COMM GEN LIA-PRODUCT/ PER OCCURRENCE		04-Apr-2019		N
COMMERCIAL GEN LIABILITY-GEN AGGREGATE		04-Apr-2019		N
EXCESS LIABILITY-AGGREGATE		04-Apr-2019		N
EXCESS LIABILITY-EACH OCCURANCE		04-Apr-2019		N
OTHER - ANY OTHER TYPE OF INSURANCE		04-Apr-2019		N
Rows to Display 10 V Refresh			O Previous 1-	10 🔽 Next 10 🔅

### Add/Update Service Area(s) Supported

This section allows you to specify the areas you provide service. This will be used by buyers looking for suppliers in a specific state or region.

1. Select the **Services** tab. All existing services areas will be displayed in the lower section of the page. Additions, modifications, or removals are made from the top half of the page.

Update - Insurance, License, and	d Service Areas		
Insurance License Services			
Services			
Search Context			
* Country US * Search Context SERVICE_AREA			
Go Reset			
Submit Cancel Rows to Display 10			
Service Area	Selected	Delete	Select
No results found.			
Service			
Rows to Display 10 V Refresh			
Service Area			
CA LOS ANGELES METRO			
CA NORTHERN			

- To <u>add</u> a new service area(s),
  - In the Search Context section, click Go to view all service areas or enter your search criteria in the Search Value field for a specific search.
  - Once the results are returned click within the checkbox in the Select column alongside each desired service area.

insurance License Services Services			
Jervices			
earch Context			
* Country US			
* Search Context SERVICE_AREA			
Search Value			
Go Reset			
			S Previous 1-30 V Next 30
Submit Cancel Rows to Display 30 V	Selected	Delete	O Previous 1-30     Next 30     Select
K EAST	Selected	Delete	
K NORTH			
K SOUTH			
K STATE OF			
K WEST			
L NORTH			
L NORTH CENTRAL			
L SOUTH			V
L SOUTH			
L STATE OF			
R CENTRAL			
R NORTHEAST			
R NORTHWEST			

- Click **Submit**; the selected areas will appear in the lower half of the screen.
- To <u>delete</u> an existing service area,
  - Click within the Delete checkbox alongside each service area to be removed.
  - Click Submit. The selected service areas will be removed from the lower half of the screen.

#### Add/Update Products & Services

This section allows you to specify the types of products & service(s) your company provides. This will be used by buyers looking to procure specific products & services.

1. From the *Supplier Administration* menu select **Products & Services**. The **Products and Services** window appears.

	Produc	and Services				
	Remove     Add       Select All     Select None					
					1 1011	W. CLOY
	Select	Code	Products and Services	Date Added	Approval Status	View Sub-Category
		CRE.DEFAULT.ARCHITECTURE.DEFAULT	Corporate Real Estate.DEFAULT.ARCHITECTURE.DEFAULT	10-Dec-2015	Approved	
		CRE.DEFAULT.ELEVATOR.DEFAULT	Corporate Real Estate.DEFAULT.ELEVATOR.DEFAULT	15-Dec-2015	Approved	
1		CRE.DEFAULT.ASBESTOS/LEAD ABTMNT.DEFAULT	Corporate Real Estate.DEFAULT.ASBESTOS/LEAD ABATEMENT.DEFAULT	16-Mar-2016	Approved	

- To add a new service or product your company offers,
  - Click Add; the Add Products and Services window appears.
  - In the CRE row click 4. Select the icon once more on the screen that appears to drill down further in the list.
  - A list of all CRE services will be displayed. Click alongside the desired service. Be sure to select *Next 10* to view additional listings.

		O Previous     1-10     Next 10     Next 10     Next 10
Code	Products and Services	View Sub- Categories Applicable
ARCHITECTURE	ARCHITECTURE	
ASBESTOS/LEAD ABTMNT	ASBESTOS/LEAD ABATEMENT	άν.
ATTENDANT PARKING	ATTENDANT PARKING	že.
AUDIO/VIS UAL	AUDIO/VISUAL	
CONSULTANT	CONSULTANT	<u>h</u>
DINING	DINING	<b>b</b>
DIR DIGITL CONTROLS	DIRECT DIGITAL CONTROLS	<u>۵</u>
ELECTRICAL	ELECTRICAL	
ELEVATOR	ELEVATOR	
ENERGY/SAVINGS PROJ	ENERGY/SAVINGS PROJECT	<i>ħ</i>
		S Previous 1-10      ✓ Next 10      S

Return to Parent Category

Cancel Apply

• Click within the checkbox(es) provided then select Apply.

	istration: Product & Services > nd Services: CONSULTANT :Corporate Real Estate.DEFAULT.CONSULTANT (NABHOLZ CONSTRUCTION CORP)			
Code	Products and Services	View Sub- Categories Applicable		
ELECTRICAL	ELECTRICAL	Appli cal		
ENVIRONMENTAL	ENVIRONMENTAL	Applical		
MECHANICAL	MECHANICAL	Applical		
OTHER	OTHER	Applical		
ROOFING	ROOFING	Applical		
S TRUCTURAL	STRUCTURAL	Applical		

• A confirmation message outlining the changes you've made will be displayed.

#### Confirmation

The following Product and Service categories have been added to your profile.

- Corporate Real Estate.DEFA ULT.CONSULTA NT.ENVIRONMENTAL
- Corporate Real Estate.DEFA ULT.CONSULTA NT.MECHANICA L
- Corporate Real Estate.DEFA ULT.CONSULTA NT.ROOFING

Return to Products and Services

 Click Return to Products and Services; the newly added products and/or services will be listed. The status will be listed as *Pending Approval* until approved by the vendor management team.

Produc	ts and Services				
Rem	ove Add				
Select	All Select None				
Select	Code	Products and Services	Date Added	Approval Status	View Sub- Category
	CRE.DEFAULT .ARCHITECTURE.DEFAULT	Corporate Real Estate.DEFAULT.ARCHITECTURE.DEFAULT	10-Dec-2015	Approved	
	CRE.DEFAULT.ELEVATOR.DEFAULT	Corporate Real Estate.DEFAULT.ELEVATOR.DEFAULT	15-Dec-2015	Approved	
	CRE.DEFAULT.FENCING/GATE.DEFAULT	Corporate Real Estate.DEFAULT.FENCING/GATE.DEFAULT	06-Apr-2016	Approved	
	CRE.DEFAULT.FIRE EXTINGUISHERS.DEFAULT	Corporate Real Estate.DEFAULT.FIRE EXTINGUISHERS.DEFAULT	06-Apr-2016	Approved	
	CRE.DEFAULT.CONSULTANT.ENVIRONMENTAL	Corporate Real Estate.DEFAULT.CONSULTANT.ENVIRONMENTAL	28-Apr-2016	Pending Approval	
	CRE.DEFAULT.CONSULTANT.MECHANICAL	Corporate Real Estate.DEFAULT.CONSULTANT.MECHANICAL	28-Apr-2016	Pending Approval	
	CRE.DEFAULT.CONSULTANT.ROOFING	Corporate Real Estate.DEFAULT.CONSULTANT.ROOFING	28-Apr-2016	Pending Approval	

- To <u>delete</u> an existing service or product listing,
  - Click within the checkbox(es) for the record to be deleted.
  - Select Remove; a confirmation message outlining the changes you've made will be displayed.

	Confirmation
The	following Product and Service categories have been removed from your profile.
•	CRE.DEFAULT.ATTENDANT PARKING
Ret	urn to Products and Services

 Click Return to Products and Services; the product/service will no longer be visible on your screen.